

6th March 2024

Ms Ritianne D Amato and Mr Raymond Zarb Public Contracts Review Boards Notre Dame Ditch Floriana



Dear Ms D Amato and Mr Zarb,

Re: HMP2023/13 – Tender for the supply, delivery and installation of a Hydro-Therapy Bath produced with environmentally friendly materials and processes at the Adelaide Cini Institute as part of the St. Michael Hospice Project

As part of the new St. Michael Hospice complex in Santa Venera, Hydro-therapy services will be part of the services offered at the Day Therapy Unit. Hence the need of a hydrotherapy bath has been identified. Apart from the hydrotherapy ability, the addition of a colour and audio spa feature and an infused aromatic oil feature was requested to enhance the patient experience.

Prior to the submission of bids, during the tendering stage, the contracting authority issued a Clarification providing all the administrative forms which were inadvertently left out of the tender document. Kindly refer to File named 5. Clarification before submission. No bidders attended the site visit held on 16th October 2023 (as specified in the timetable within the tender dossier)

Following the tender opening session, a request for administrative clarification was requested on the 17th of November 2023 to both bidders:

- 1. HospiMalta
- 2. Sidroc Services

The contracting authority received a timely reply from both bidders as per the tender regulations. Sidroc Services Ltd. provided incomplete documents and hence the resepective bid got disqualified. All the received clarifications from HospiMalta were found to be administratively compliant. Upon resuming HospiMalta's administrative evaluation, it was noted that the ESPD section 2A.16 – 2A 16.6 was not filled. An administrative clarification was issued on the 30th November and a timely reply was received as per Annex 3 in the Evaluation report. HospiMalta's bid was found to be administratively compliant.

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During the technical evaluation, it was noted that in the offer submitted by HospiMalta, it was not clear whether one could infuse the aroma spa oil as per the general specifications issued. A clarification was issued on the 11th December 2023 as per Annex 4 and a timely reply was received. It was noted that the bidder re-submitted all the specification sheets. However, the ability to infuse the aroma spa oils wasn't possible in the item provided, and therefore the bid was found to be technically non-compliant.

In view of the above it was unanimously agreed by evaluating committee that the tender process is cancelled.

Yours sincerely,

Roslynn Vella

Chairperson - Evaluation Committee

Reference to supporting documents:

- File named 1. Tender Dossier Please find the Tender document published by Hospice Malta (Contracting Authority)
- File named 2. Tender Submissions Please find a soft copy of all the bids received. Two bids were received, HospiMalta and Sidroc Services Ltd.
- File named 3. Schedule of offers Please find the tender opening session document.
- File named 4. Evaluation Report Please find the Tender evaluation report.
- File named 5. Clarifications before submission